

MEDIA RELEASE

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Stadler takes on spare parts management for BLS

Stadler Rail has received a contract from BLS for spare parts management for the new MUTZ double-decker multiple-unit trains (KISS type). This is an important milestone in a new business area. Stadler Rail plans to expand its customer service division over the next few years. The order from BLS is the first time Stadler has been asked to stock and deliver all spare parts for a customer. Delivery of the 28 MUTZ vehicles for the Berne commuter railway system began in September 2012.

This new service has significant positive effects both for BLS and for Stadler: BLS only needs to keep a few spare parts in stock for the new fleet and can therefore optimise its costs, and it allows Stadler to offer its customers services beyond delivery of the vehicles as well as enabling findings about the trains to be incorporated in the development of future series. At the same time, there is real potential for synergies with ongoing series production at Stadler and other after-sales orders. This means it is a classic win-win situation for BLS and Stadler.

Delivery within 24 hours

Stadler is taking over spare parts management for the BLS MUTZ fleet, which involves storage of all items and delivery within 24 hours where required or within a different defined period for specific components. Stadler also always keeps a stock of components with a longer delivery time. BLS only pays for the actual parts required, and these parts are only invoiced after delivery.

Stadler Rail is increasingly committed to the growing service sector. This is why a high-performance Service Division has been set up at the **Bussnang** site and in **Hungary, Algeria, Austria, the Czech Republic and South Tyrol**. As well as maintaining a range of fleets, various services and revisions are also offered, ranging from minor **service work by mobile teams** on sub-systems or vehicles to extensive **repairs to vehicles severely damaged in accidents**. This allows Stadler to build on its extensive company know-how in these service fields.

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Stadler Rail Group, system supplier of customer-specific solutions for rail vehicle construction, has locations in Switzerland (Altenrhein, Bussnang, Winterthur and Biel), in Germany (Berlin-Pankow, Berlin-Hohenschönhausen, Berlin-Reinickendorf and Velten), in Poland, Hungary, the Czech Republic, Italy, Austria, Algeria and in the USA. The Group has a workforce of around 5,000 people, of which 3,000 are based in Switzerland. The best-known vehicle series from Stadler Rail Group are the articulated multiple-unit train GTW (563 trains sold), the Regio-Shuttle RS1 (497 trains sold), the FLIRT (930 trains sold) and the double-decker multiple-unit train KISS (171 trains sold) in the railway segment, and the Variobahn (320 vehicles sold) and the Tango (120 vehicles sold) in the tram segment. The Metro is another addition for the commuter rail market (2 + 34 vehicles sold). Furthermore, Stadler Rail manufactures metre-gauge trains, passenger carriages and locomotives and is the world's leading manufacturer of rack-and-pinion rail vehicles.